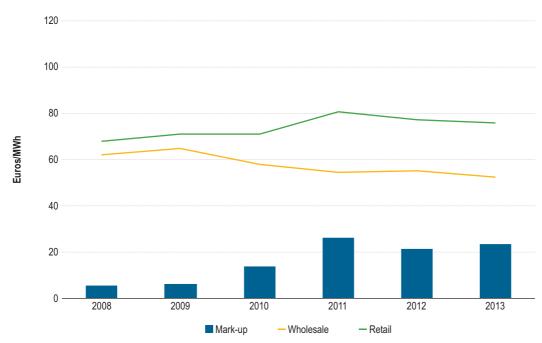
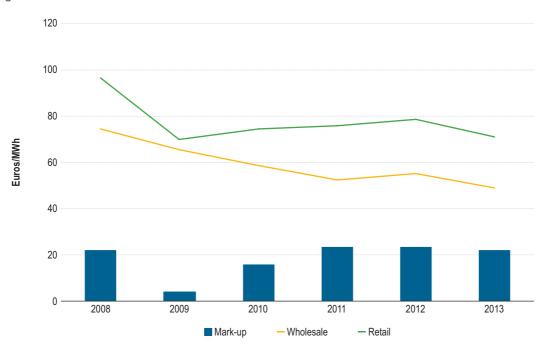
Annex 2: The relationship between the wholesale and energy component of retail electricity prices by country

Figure A 3: The relationship between the wholesale and energy components of retail prices – euros/MWh

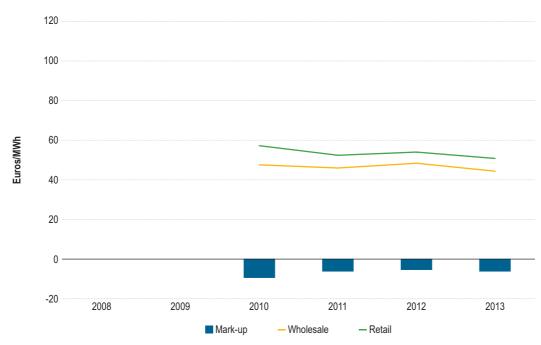




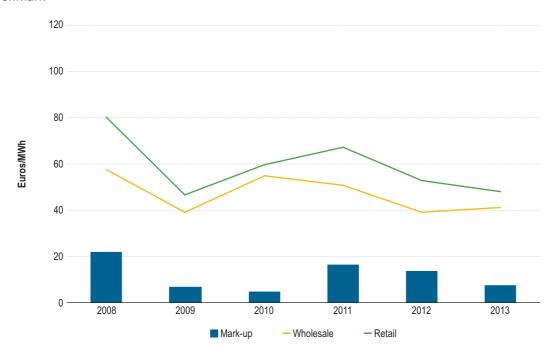
Belgium



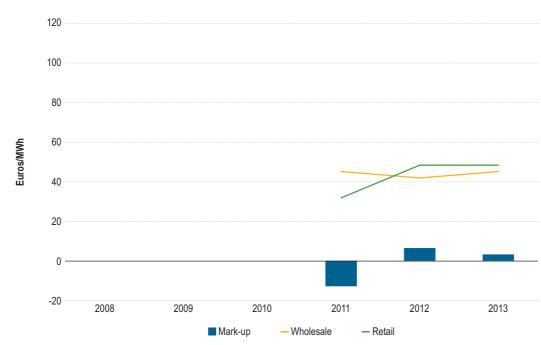
Czech Republic



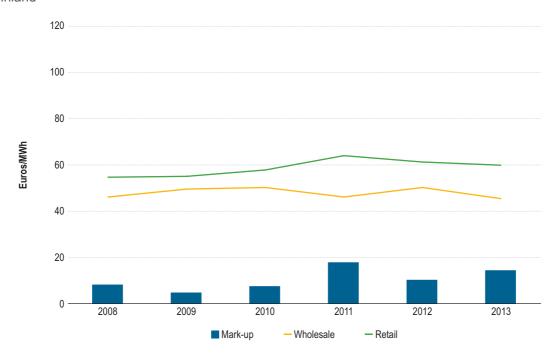
Denmark



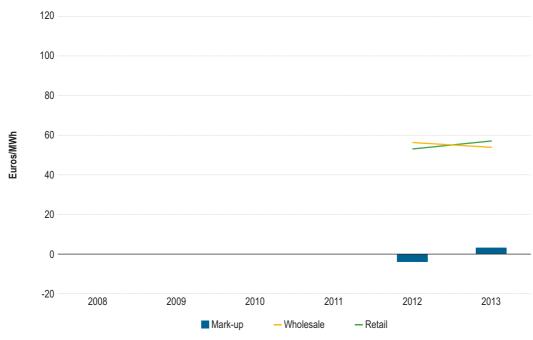
Estonia



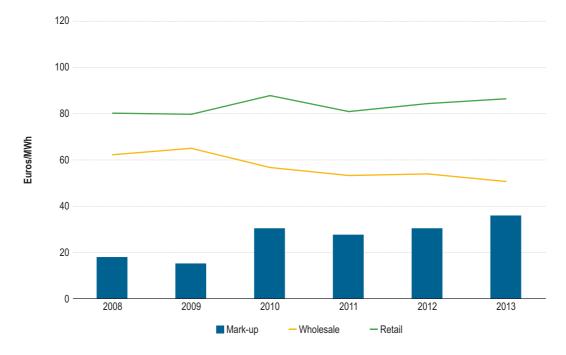
Finland



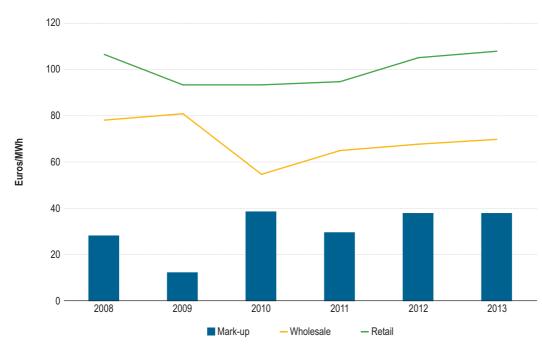




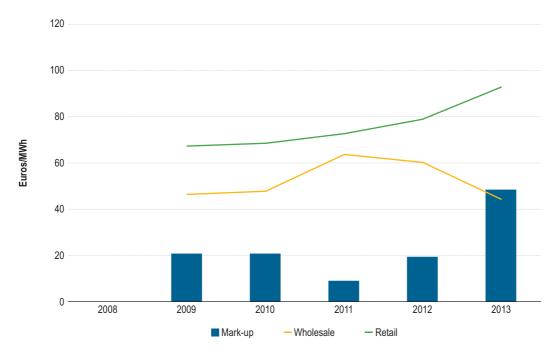
Germany



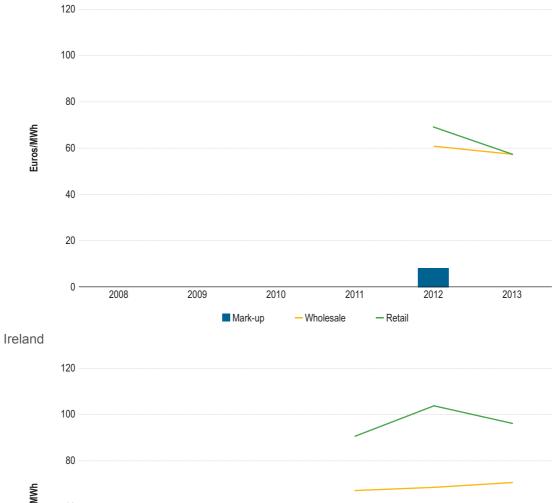
Great Britain



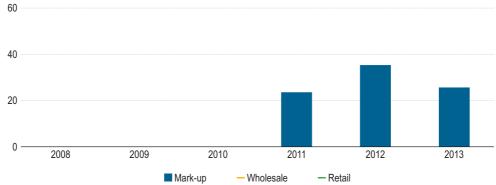
Greece



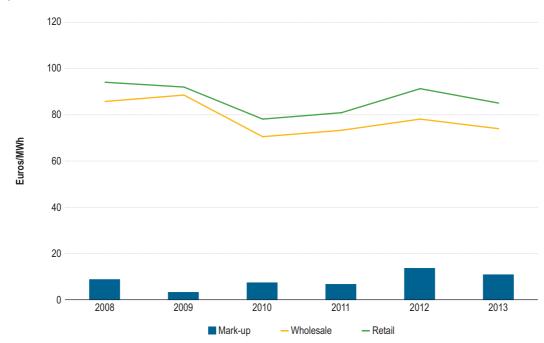




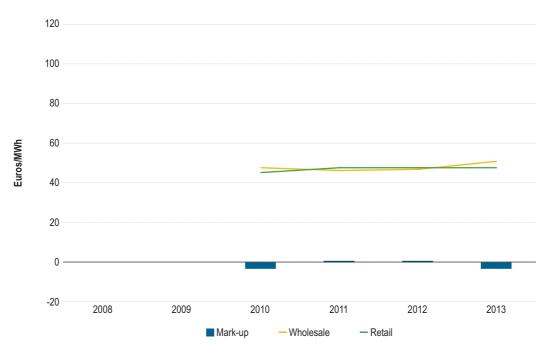




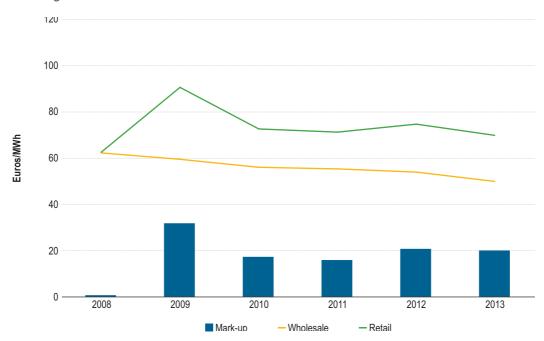




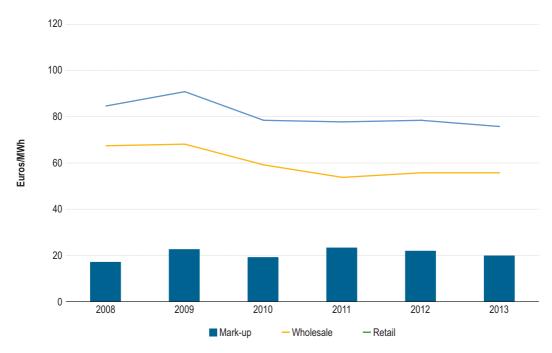
Lithuania



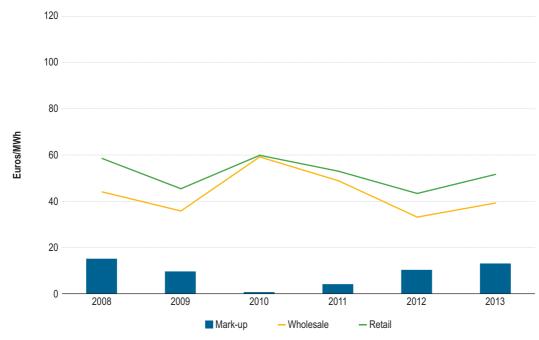
Luxembourg



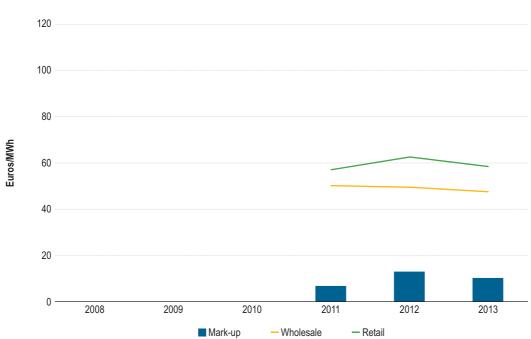
Netherlands



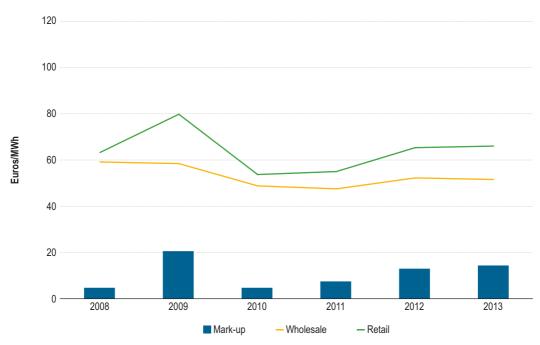
Norway



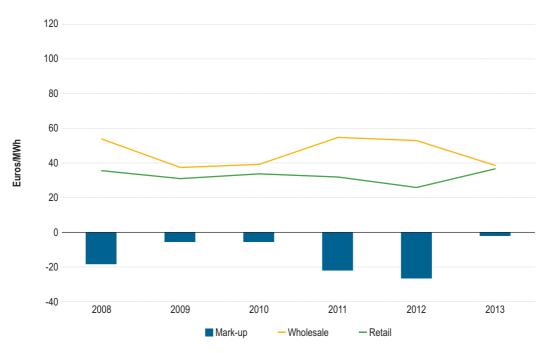
Poland



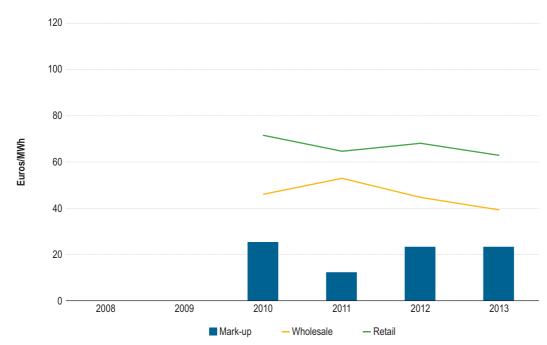
Portugal



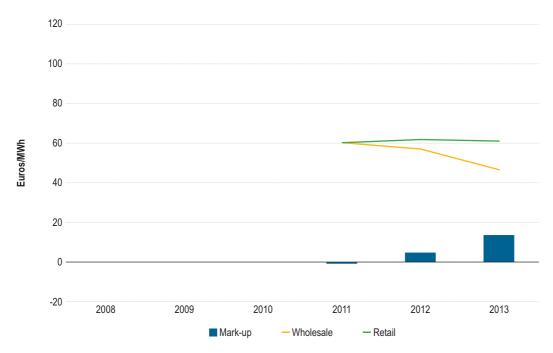
Romania



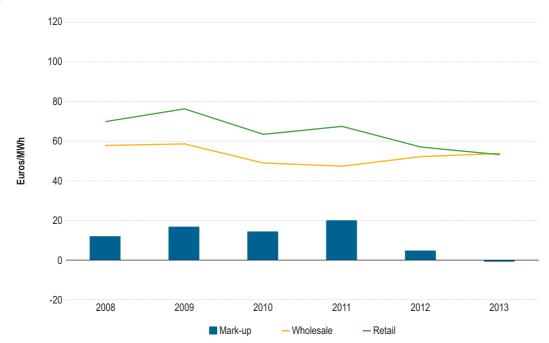
Slovakia



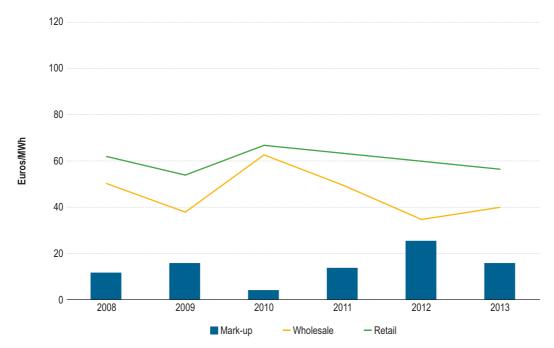
Slovenia







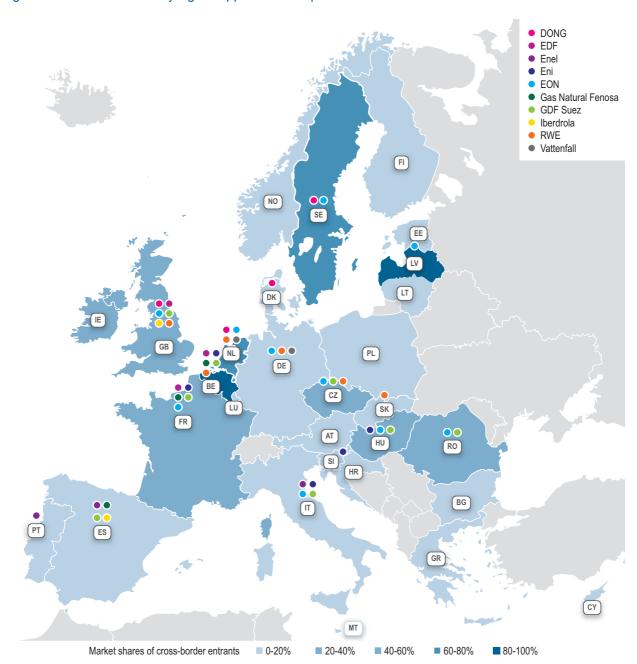
Sweden



Source: NRAs and European power exchanges data (2014) and ACER calculations

Annex 3: Presence of major gas suppliers in Europe

Figure A 4: Presence of major gas suppliers in Europe and market shares of cross-border entrants – 2013



Source: ACER analysis based on Datamonitor's data

Annex 4: Electricity and gas household and industrial consumer price levels per MS

65 60 55 50 45 Euro cents/kWh 40 35 30 25 20 15 10 5 ABCDEFGÁB AT BE BG CY CZ DE DK EE ES EU28 FI FR GR HR HU IE IT LT LU LV MT NL NO PL PT RO SE SI SK UK Bands (A-G) per MS Industrial Household

Figure A 5: Electricity household and industrial consumer price levels per MS per band (euro cents/kWh)

Source: ACER, based on Eurostat (21/7/2014)

Notes: Dutch electricity prices for household consumer band DA are not applicable, as a special annual refund per connection would result in unrealistic national prices for this band. For large industrial end-users (band IF), prices are not applicable for Malta and Luxembourg, and not available for Ireland (confidential). Prices for Band IG are not available for a few countries, as the price data for this band are declared on a voluntary basis. Source: http://epp.eurostat.ec.europa.eu/cache/ITY_SDDS/FR/nrg_price_esms.htm.

Figure A 5 shows electricity 2013 price levels (euro cents/kWh) per household and industrial consumer band. The price for electricity per kWh varies according to total annual electricity consumption. These consumption levels are categorised in 'bands' for both the household and industrial sector.

The household sector has five bands, ranging from DA to DE: DA: consumption < 1,000 kWh;

- DB: 1,000 kWh < consumption < 2,500 kWh;
- DC: 2,500 kWh < consumption < 5,000 kWh;
- DD: 5,000 kWh < consumption < 15,000 kWh;
- DE: consumption > 15,000 kWh.

The industrial sector has seven bands, ranging from IA to IG:

- IA: Consumption < 20 MWh;
- IB: 20 MWh < consumption < 500 MWh;
- IC: 500 MWh < consumption < 2,000 MWh;
- ID: 2,000 MWh < consumption < 20,000 MWh;
- IE: 20,000 MWh < consumption < 70,000 MWh;
- IF: 70,000 MWh < consumption < 150,000 MWh;
- IG: consumption > 150,000 MWh.

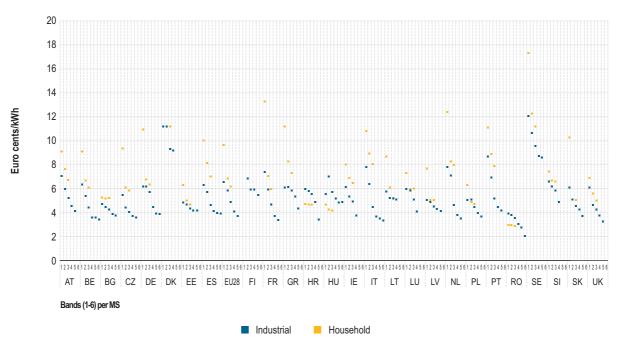


Figure A 6: Gas household and industrial consumer price levels per MS per band (euro cents/kWh)

Source: ACER, based on Eurostat (21/7/2014)

Notes: Due to the limited size of the natural gas markets in Finland (households), Cyprus, and Malta, data for these countries are not available or only partially available. Prices for large industrial end-users (band I5) are not applicable for Luxembourg, and confidential for Ireland and Slovenia. Prices for Band I6 (annual consumption above 4,000,000 GJ are not available for a few countries, as the price data for this band are declared on a voluntary basis.

Figure A 6 shows gas 2013 price levels (euro cents/kWh) per household and industrial consumer band. The price of gas per kWh varies according to the total amount of gas consumed per year. These consumption levels are categorised in 'bands' for both the household and industrial sector.

The household sector has three bands, ranging from D1 to D3:

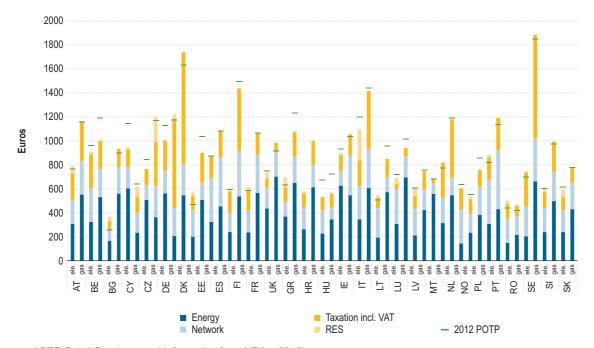
- D1: consumption < 20 GJ;
- D2: 20 GJ < consumption < 200 GJ;
- D3: consumption > 200 GJ.

Six bands are used for gas consumption in the industrial sector, ranging from I1 to I6:

- I1: consumption < 1,000 GJ;
- I2: 1,000 GJ < consumption < 10,000 GJ;
- I3: 10,000 GJ < consumption < 100,000 GJ;
- I4: 100,000 GJ < consumption < 1,000,000 GJ;
- I5: 1,000,000 GJ < consumption < 4,000,000 GJ;
- I6: consumption > 4,000,000 GJ.

Annex 5: Electricity and gas household price break-down

Figure A 7: 2013 POTP electricity and gas break-down and comparison with the 2012 price – incumbents' standard offers for households in capital cities – November– December 2013 (%)



Source: ACER Retail Database and information from NRAs (2013)

Annex 6: RES charges for industrial and household consumers

Table A 3: RES Charges for Industrial and Household consumers, EU-28. (Charges per Eurostat band (euros/MWh) unless a different categorisation applies).

RES Charges for household consumers (Based on ACER Retail Database)	14.77 euros/MWh	5.5 euros/MWh	9.6 euros/MWh	5.0 euros/MWh	21.32 euros/MWh	8.7 euros/MWh	20 euros/MWh	7.94 euros/MWh	20.8 euros/MWh	4.65 Euro/MWh	0 Euro/MWh
Additional information		Industrial consumers pay a RES charge through the transmission network charges, depending on the region in which they are located: Flanders: 2.8699 euros/MWh, Brussels: 2.358 euros/MWh, Walloon region: 16:1687 euros/MWh. The cost of RES-obligations imposed on suppliers is included in the energy component. For large industrial consumers no average euros/MWh can be given, since this is part of the negotiated energy price in the supply contract.				Expected to fall to 0.77 euros/MWh in 2014.		All industrial consumers are obliged to pay a CSPE charge, which includes RES charges. CSPE is capped at 569,418 euros. CSPE should not exceed 0.5% of the added value for industrials consuming more than 7,000 MWh.	An annual cap of 991,000 euros applies per consumption site. In 2013, only 2 large industrial sites are actually estimated to have reached this cap.	Customers that have the obligation to acquire a permit for greenhouse gas emissions (regulated by other legislation) are obliged to pay 0.005 HRK/RWh (0.65 Euro/MWh). This is irrespective of consumption, but depends on the type of activity.	RES is charged to customers not entitled to universal supply (connection capacity exceeding 3 x 63 amperes).
IG (>150,000 MWh)	not yet available	2.35 euros/MWh	9.6 euros/MWh	5.0 euros/MWh	21.18 euros/ MWh	8.7 euros/MWh	0.925 euros/ MWh	Cannot say	1.79 euros/ MWh (HV) and 8.87 euros/MWh (MV)	4.58 euros/MWh	0.127 euros/ MWh
IF (70,000– 150,000 MWh)	not yet available	2.35 euros/MWh 2.35 euros/MWh 2.35 euros/MWh 2.35 euros/MWh	9.6 euros/MWh	5.0 euros/MWh	21.18 euros/ MWh	8.7 euros/MWh	0.925 euros/ MWh	Cannot say	1.79 euros/ MWh (HV) and 8.87 euros/MWh (MV)	4.58 euros/MWh	0.127 euros/ MWh
IE (20,000– 70,000 MWh)	not yet available	2.35 euros/MWh	9.6 euros/MWh	5.0 euros/MWh	21.18 euros/ MWh	8.7 euros/MWh	0.925 euros/ MWh	Cannot say	1.79 euros/ MWh (HV) and 8.87 euros/MWh (MV)	4.58 euros/MWh	0.127 euros/ MWh
ID (2,000– 20,000 MWh)	13.597 EUR per MWh	2.35 euros/MWh	9.6 euros/MWh	5.0 euros/MWh	21.18 euros/ MWh	8.7 euros/MWh	0.925 euros/ MWh	Cannot say	1.79 euros/ MWh (HV) and 8.87 euros/MWh (MV)	4.58 euros/MWh	0.127 euros/ MWh
IC (500–2,000 MWh)	not yet available	2.35 euros/MWh	9.6 euros/MWh	5.0 euros/MWh	21.18 euros/ MWh	8.7 euros/MWh	0.925 euros/ MWh	Cannot say	1.79 euros/ MWh (HV) and 8.87 euros/MWh (MV)	4.58 euros/MWh	0.127 euros/ MWh
IB (20 – 500 MWh)	not yet available	2.35 euros/MWh 2.35 euros/MWh 2.35 euros/MWh	9.6 euros/MWh	5.0 euros/MWh	21.18 euros/ MWh	8.7 euros/MWh	0.925 euros/ MWh	Cannot say	1.79 euros/ MWh (HV) and 8.87 euros/MWh (MV)	4.58 euros/MWh	0.127 euros/ MWh
IA (<20 MWh)	not yet available	2.35 euros/MWh	9.6 euros/MWh	5.0 euros/MWh	21.18 euros/ MWh	8.7 euros/MWh	0.925 euros/ MWh	Cannot say	1.79 euros/ MWh (HV) and 8.87 euros/MWh (MV)	4.58 euros/MWh	0.127 euros/ MWh
Categories compatible with Eurostat bands	Yes	Yes for RES paid through the network.			Yes	Yes				Yes	Yes
Industrial consumers in general are obliged to pay RES charges	YES	YES	YES	YES	YES	YES	YES	YES It depends on the company's consumption.	YES	YES	YES
MS/ Band	AT	H	BG	CY	CZ	出	ᇤ	Ħ	GR	光	ΠH

RES Charges for household consumers (Based on ACER Retail Database)	4.39 euros/MWh	63.22 euros/MWh	5.75 euros/MWh	11.4 euros/MWh	1.1 euros/MWh	4.65 euros/MWh	7.62 euros/MWh	8.83 euros/MWh	16.02 euros/MWh
Additional information					RES charges are expected to increase as follows: 1st Category: 2.3 euros in 2014, 3.6 euros in 2015 and 5.6 euros/MWh in 2016; 2nd Cat: 2.7 euros in 2014, 4.6 euros in 2015 and 7.0 euros/MWh in 2016; 3rd Cat: 7.0 euros in 2014, 1.2 euros in 2015, 1.9 euros/MWh in 2016; 4th Cat: 0.034 euros in 2014, 0.055 euros in 2015 and 0.084 euros/MWh in 2016.			The price ranges from 9.713 euros/kW/year to 48.726 euros/kW/year.	The RES charge is a component of the "TPS charge" (Tariff for Operation of the System)
IG (>150,000 MWh)		17.0 euros/MWh	5.585 euros/ MWh			VHV – 0.00 euros/MWh, HV – 0.00 euros/MWh, MV – 0.02 euros/		Cannot say	16.04 euros/ MWh
IF (70,000– 150,000 MWh)		30.0 euros/MWh	5.585 euros/ MWh			VHV – 0.00 euros/MWh, HV – 0.00 euros/MWh, MV – 0.02 euros/ MWh	7.4 euros/MWh	Cannot say	16.04 euros/
IE (20,000– 70,000 MWh)		40.3 euros/MWh	5.585 euros/ MWh	0.75 euros/ MWh. Category C: =>20,000 MWh or connected to 65 kV grid or being classified as a large consumer		VHV – 0.00 euros/MWh, HV – 0.00 euros/MWh, MV – 0.02 euros/	8.3 euros/MWh	Cannot say	16.04 euros/ MWh
ID (2,000– 20,000 MWh)		44.6 euros/MWh	5.585 euros/ MWh		4th Cat: >10,000 MWh: 0.017 euros/MWh	VHV – 0.00 euros/MWh, HV – 0.00 euros/ MWh MV – 0.02 euros/MWh	7.7 euros/MWh	Cannot say	16.04 euros/ MWh
IC (500–2,000 MWh)		45.6 euros/MWh	5.585 euros/ MWh		3rd Cat: 50 MWh: 10,000 MWh: 0.4 euros/ MWh	VHV – 0.00 euros/MWh, HV – 0.00 euros/MWh, MV – 0.02 euros/	8.44 euros/MWh	Cannot say	16.04 euros/ MWh
IB (20 – 500 MWh)	Medium and large customers: maximum import capacity => 30kVA: 18.47 euros/kVa	53.2 euros/MWh	5.585 euros/ MWh	3.8 euros/ MWh. Category B > 25 MWh / year (unless they apply for Category C)	2nd Cat: 10 MWh- 50 MWh: 1.40 euros/ MWh	VHV – 0.00 euros/MWh, HV – 0.00 euros/MWh, MV – 0.00 euros/MWh, MV – 0.02 euros/	8.3 euros/MWh	Cannot say	16.04 euros/ MWh
IA (<20 MWh)	Small commercial customers: maximum import capacity <30kVA: 129.83 euros	74.6 euros/MWh	5.585 euros/ MWh	11.4 euros/MWh Category A (=< 25 MWh/year)	1st Cat: <10 MWh: 1.10 euros/MWh	VHV – 0.00 euros/MWh, HV – 0.00 euros/MWh, MV – 0.02 euros/	8.1 euros/MWh	Cannot say	16.04 euros/ MWh
Categories compatible with Eurostat bands			Yes	No. Different categories	No. Different categories				Yes
Industrial consumers in general are obliged to pay RES charges	YES. It depends on maximum import capacity.	YES	YES	YES	YES	It depends on the voltage level.	YES	YES. It depends on contracted power, voltage level, category of supply and the purpose of the electricity usage.	YES
MS/ Band	ш	⊨	5	1	N	ГР	RO	$\overline{\omega}$	SK

ail s						
RES Charges for household consumers (Based on ACER Retail Database)	52.77 euros/MWh	8.71 euros/MWh	1.48 euros/MWh	6.13 euros/MWh	3.06 euros/MWh	12.83 euros/MWh
Additional information	All companies pay 52.77 euros/MWh up to their 1,000 MWh consumed. Thereafter the RES charge depends on a) exemptions with regard to the type of industry in which a company is involved (manufacturing, railway; electricity costs at least It A per cent of gross value etc.) if approved by BAFA. Depending on the exemption level, RES charges for MWh consumed in addition to the first 1,000 MWh are calculated.	RES charges depend on the consumption of the company in question. Based on the hourly Nord Pool Spot prices, the RES charge is estimated at 8.5% of the final price for industrial electricity consumers.	Exemptions relate to the type of electricity consumption among other factors.	Industrial end-users who use more than 100,000 MWh of electricity annually, are obliged to buy green certificates for 13% (in 2014, in 2013 – 12%) of all energy they sell to end to 20% of the energy they use for their own production if the cost of energy is greater than 12% of the value of their production; —up to 60% of the energy they use for their own production if the cost of energy amounts to 7 to 12% of the value of their production. —up to 80% of the energy they use for their own production if the cost of energy amounts to 3 to 7% of the value of their production. As of September 2013, some big industrial end-users who are entitled to exemptions can fulfil the RES support obligation by themselves at a reduced amount were obliged to buy energy from the seller encumbered with green certificates.	Exemptions exist for electricity intensive industries.	RES charges for industrial consumers are comprised of Renewable Obligation Certificates (ROCs) (10.6 euros/MWh), the Climate Change Levy (CCL) (6.39 euros/MWh) and the Levy Exemption Certificates (ECES)*(depending on the certificates and their price on the market), the Feed-in-Tariffs (FTIS) (in total 52.76 million euros are estimated to be paid by all industrial consumers)) and the Price Carbon Floor (PCF) (included in the direct fuel cost and therefore already reflected in the wholesale cost).
IG (>150,000 MWh)	Cannot say	ı	1.42 euros/MWh	Cannot say	3.01 euros/MWh	Cannot say
IF (70,000– 150,000 MWh)	Cannot say	1	1.42 euros/MWh	Cannot say	3.01 euros/MWh	Cannot say
IE (20,000– 70,000 MWh)	Cannot say	1	1.42 euros/MWh 1.42 euros/MWh	Cannot say	3.01 euros/MWh 3.01 euros/MWh 3.01 euros/MWh	Cannot say
ID (2,000– 20,000 MWh)	Cannot say	ı	1.42 euros/MWh	Cannot say	3.01 euros/MWh	Cannot say
IC (500–2,000 MWh)	Cannot say	1	1.42 euros/MWh	Cannot say	3.01 euros/MWh	Cannot say
IB (20 – 500 MWh)	52.77 euros/ MWh	ı	1.42 euros/MWh	Cannot say	3.01 euros/MWh 3.01 euros/MWh 3.01 euros/MWh	Cannot say
IA (<20 MWh)	52.77 euros/ MWh	ı	1.42 euros/MWh	Cannot say	3.01 euros/MWh	Cannot say
Categories compatible with Eurostat bands		o Z				
Industrial consumers in general are obliged to pay RES charges	YES with exemptions, depending on an individual company's consumption.	YES with exemptions. Estimated at 8.5% of the final price.	YES with exemptions	YES with exemptions	YES with exemptions for energy intensive industries.	YES with exemptions
MS/ Band	DE	Ϋ́	ON	٦ -	S	ž

Source: ACER Retail Database and information from NRAs (2013)

Annex 7: List of price comparison websites from which offers were obtained

Table A 4: Price comparison websites for the offer data analysis

Country	Electricity	Gas
AT	http://www.e-control.at/haushalts-tarifkalkulator	http://www.e-control.at/haushalts-tarifkalkulator
BE	http://www.brusim.be/	http://www.brusim.be/
BE	Information from NRA	Information from NRA
HR	https://kompare.hr/	Supplier's site: http://www.gpz-opskrba.hr/
CZ	http://kalkulator.eru.cz/	http://www.cenyenergie.cz
CY	Information from NRA	n.a.
DK	http://www.elpristavlen.dk/	http://gasprisguiden.dk
EE	https://minuelekter.ee/calc	Supplier's site: http://www.gaas.ee
FI	http://www.sahkonhinta.fi/	http://www.gasum.fi/Yksityisille/Kodin-lammitys/hinnastot/
FR	www.energie-info.fr	www.energie-info.fr
DE	www.verivox.de	www.verivox.de
GR	NRA	http://www.aerioattikis.gr/default.aspx?pid=34&la=1&artid=135
HU	Information from NRA and other offers from 3 suppliers	http://www.vasarlocsapat.hu
IE	http://www.bonkers.ie/compare-gas-electricity-prices/electricity/	http://www.bonkers.ie/compare-gas-electricity-prices/gas
IT	http://trovaofferte.autorita.energia.it/	http://trovaofferte.autorita.energia.it/
LV	Information from NRA	Information from NRA
LT	Information from NRA	Information from NRA
LU	http://www.ilr.public.lu/stroumagas/comparaison_des_prix/index.html	http://www.ilr.public.lu/gaz/fournisseurs/
MT	Information from NRA	n.a.
NL	http://www.energieleveranciers.nl/energie-vergelijken	http://www.easyswitch.nl/energie
NI	http://www.consumercouncil.org.uk/energy/price-comparison-/	n.a.
NO	http://www.konkurransetilsynet.no/en/Electricity-prices/Check-power-prices/	n.a.
PL	http://ure.gov.pl/ftp/ure-kalkulator/ure/formularz_kalkulator_ html.php	Information from NRA
PT	http://www.erse.pt / Simulador de Preços de Energia Elétrica	http://www.erse.pt / Simulador de Preços des Gas Natural
RO	Information from NRA	Information from NRA
SK	http://www.urso.gov.sk:8088/CISRES/Agenda.nsf/ KalkulackaElektrinaNewWeb	http://www.urso.gov.sk:8088/CISRES/Agenda.nsf/ KalkulackaPlynNewWeb
SI	http://www.agen-rs.si/primerjalnik/index.php?/ kalkulatorelektrika/kalkulator/action/lzbiraOdjemalca/ redirected/1/	http://www.agen-rs.si/primerjalnik/index.php?/kalkulatorplin/kalkulator/action/korak2/redirected/1/
ES	http://comparadorofertasenergia.cnmc.es/comparador/	http://comparadorofertasenergia.cnmc.es/comparador/
SE	http://www.ei.se/elpriskollen/	Individual suppliers' offers
UK	http://www.ukpower.co.uk/	http://www.ukpower.co.uk/

Source: ACER, November–December 2013

Annex 8: Survey of estimates of values of DSF

Table A 5: Survey of estimates of values of implicit DSF in electricity (euros/kW/yr)

Source	Scope	Metric	Benefit	Origin of benefit	Comment
EC COM(2014) 356, Benchmarking smart metering deployment in the EU-27 with a focus on electricity	EU	billion euros NPV	23 billion NPV	Net smart metering benefits projected in CBA studies, including administrative savings, net of metering and operating costs	Total projected by CEPA from study result of euros 86 per metering point. Many MSs appear to have been unambitious in relation to the uptake of DSF methods.
		euros/kW/year of peak demand	3/kW/yr	Gross energy savings (only), arising from assorted	Amount projected by CEPA from study result of average
		% peak load shift	1% to 10%	smart metering programs varying by MS. Includes demand reduction due to greater awareness of consumption, and other measures mostly likely to focus on implicit DSF.	3% energy saving. This 3% is likely to apply to the newly metered customers, not the whole market. This level is consistent with greater awareness of usage and simple ToU tariffs.
A Faruqui, D Harris and R Hledik (2009), <i>Unlocking</i> the euros53 Billion Savings from Smart Meters in the EU, The Brattle Group	EU	euros/kW/year of peak demand	2 to 12/kW/yr	Gross energy and network benefits from smart metering, mostly implicit DSF, excluding administrative benefits and smart metering costs	In the low cases, a net loss is made after costs of metering and admin benefits. Achieving the high case is contingent upon high level of consumer engagement.
Bradley P., M. Leach and J. Torriti (2013) A Review of the Costs and Benefits of Demand Response for Electricity in the UK	UK	euros/kW/year of peak demand	6/kW/year	Gross energy benefits from smart metering schemes, mostly implicit DSF, excluding administrative benefits and smart metering cost. Also includes resistive loss savings and environmental savings from CO ₂ abatement.	GB is the most optimistic of the EU MSs in relation to the overall financial benefits of smart metering, albeit that energy reduction projections in the UK from smart metering are less than the 3% average in MSs' CBAs.

Source: Literature survey undertaken on behalf of ACER (2014)

Table A 6: Survey of estimates of values of explicit DSF in electricity – (euros/kW/yr)

Source	Scope	Metric	Benefit	Origin of benefit	Comment
Capgemini (2008), Demand Response: a decisive breakthrough for Europe	EU-15	euros/kW/yr of peak demand	up to 60/kW/yr	Net benefits of DSF, from all kinds of schemes, explicit and implicit, to 2020	Inconsistent with the results of other studies.
Source: Booz & Company (2013), Benefits of an Integrated European Energy Market	EU (approx.)	euros/kW/yr of peak demand	6 to 10/kW/yr	Net benefits of DSR to balance supply and demand to 2030, taking into account a fully integrated market with optimal interconnection	Much greater savings potential if full market integration and optimal interconnection levels are delayed
EWI (2012), Flexibility options in European electricity markets in high RES-E scenarios	, , ,	% of peak demand in 2050	10%	Potential size of explicit DSR resource by 2050, employed to balance supply and demand in a future high wind low carbon future	The 10% is intended to be an achievable level based on a potential level of 18%. Can be compared with the 10% demand resources already available in some parts of the USA.
H Gils (2014), Assessment of the theoretical demand response potential in Europe, Energy 67 (2014) 1-18	Europe (broader than EU)	% of peak demand	14%	Potential size of the explicit DSR resource	Total potential size, without regard for a trajectory of achievability as in EWI (2012)
dena (2010), Grid Study II – Integration of Renewable Energy Sources in the German Power Supply System from 2015 – 2020 with an Outlook to 2025	Germany	euros/kW/yr of peak demand	6/kW/yr	Net system benefit of explicit DSR to balance supply and demand, mainly from avoiding capital costs of flexible plant and T&D, and reducing wind curtailment	Amount projected by CEPA from euros500m/year total in study. Study assesses appropriate amounts of DSR against other sources of flexibility, capped by available amount.
S Feuerriegel and D Neumann (2014), Measuring the financial impact of demand response for electricity retailers, Energy Policy 65, 359–368	Germany	euros/kW/yr of peak demand	12/kW/yr	Some net benefits of explicit DSR to balance supply and demand	Implausible quantity of DSR resource by comparison with other studies, and only partial estimate of benefits

Source	Scope	Metric	Benefit	Origin of benefit	Comment
Bradley P., M. Leach and J. Torriti (2013) A Review of the Costs and Benefits of Demand Response for Electricity in the UK	UK	euros/kW/yr of peak demand	0.5 to 19/kW/yr	Net benefits of explicit DSR to balance supply and demand, and reduce or eliminate involuntary curtailments	The value in balancing supply and demand mostly arises as wind power grows from its present level, which GB currently has sufficient flexibility to cope with. No estimate was made of what proportion of customer involuntary curtailments DSR could practically avoid.
Imperial College London (2012), Understanding the Balancing Challenge, Study for Department of Energy and Climate Change	UK	euros/kW/yr of peak demand	1 to 92/kW/yr	Net benefits of explicit DSR to balance supply and demand in the context of high intermittency in generation and decarbonisation of energy usage	Makes clear that if other flexibility technologies are thoroughly used, the value of DSR can be low, though also dependent upon other factors. DSR becomes exceedingly valuable for balancing if those other sources of flexibility are restrained, or in particular demand conditions.
US Department of Energy (2006): Benefits of demand	USA (various zones)	euros/kW/yr of peak demand (gross)	0.5 to 6.4/kW/yr	Net benefits of explicit DSR to balance supply and demand, as found collated from seven	
response in electricity markets and recommendations for achieving them		euros/kW/yr of peak demand (normalised)	0.7 to 1.5/kW/yr	studies of prospects for DSR	The normalised amount compares the above on the basis of a 10% take-up of DSR, and corrects for some other study differences
Brattle Group (2007), Quantifying Demand Response Benefits In PJM	PJM (part), USA	euros/kW/yr of peak demand	1.2 to 2.4/kW/yr	Net benefits of explicit DSR delivering a 3% reduction in peak demand	In practice the DSR resource available to some US markets is up to 10% of their peak demand

Source: Literature survey undertaken on behalf of ACER (2014)

Note: During the proofing period of this report, DG-ENER published KEMA, Imperial College and NERA (2014), Integration of Renewable Energy in Europe. It reports the result of modelling two scenarios (low and high) for the increased use of explicit DSF, to estimate the potential savings in the costs of additional transmission capacity needed in the EU by 2030 for renewables integration. This resulted in an estimate of around euros10 billion to euros15 billion per year (euros20/kW/yr to euros30/kW/yr). The model result is shown only in graphical form at Fig 129 of that report, hence the approximate nature of the figures reported here.

Annex 9: Overview of primary national RES support regimes in Europe

FI ■ Feed-in Tariff ■ Feed-in Premium Quota system ■ Combination of instruments

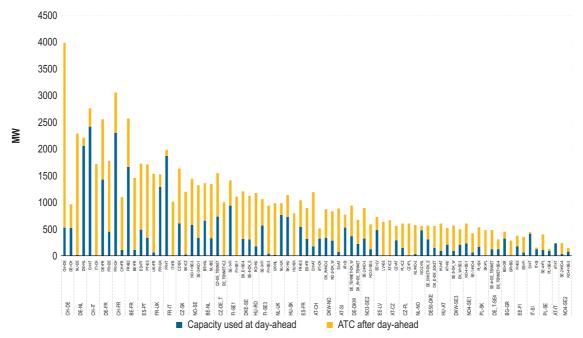
Figure A 8: Overview of primary national RES support schemes

Source: RES Legal (2014), available on: http://www.res-legal.eu

Note: The map shows the main support instrument in each member state based on three general categories and a combination of these three. Tax incentives, loans and other forms of support measures are not included in the map.

Annex 10: Average available transfer capacity after dayahead gate closure per border

Figure A 9: Average available transfer capacity after day-ahead gate closure per border – 2013 (MW)



Source: ENTSO-E, data provided by NRAs through the ERI, Vulcanus (2014) and ACER calculations

Annex 11: Methodological note on the calculation of the potential for imbalance netting, exchange of balancing energy and benefits that can be achieved from the integration of balancing energy markets

This annex explains the scope and methodology used in Section 3.3.1 to calculate the potential for imbalance netting, exchange of balancing energy and benefits per border that can be achieved from the integration of balancing energy markets.

The methodology does not intend to provide a precise estimate of the social welfare gains that could be achieved by integrating balancing markets. Instead, it is intended to provide a rough estimate (at least an order of magnitude) of the potential efficiency gains per border.

The benefits can be seen either from the perspective of the TSOs (if they can procure balancing energy at a lower price) or from the perspective of the BRPs (if they incur lower costs for their imbalances, being those costs equal to the volumes of their imbalances multiplied by the corresponding imbalance price). Both approaches should yield similar results, provided the imbalance prices reflect the prices of the balancing energy necessary to keep the system in balance, as explained below.

The imbalance settlement can (typically) be done either through a one-price or two-price system as summarised in Table A 7.

Table A 7: Imbalance settlement through typical one-price and two-price systems

	lmbalar	nce settlement through a typical one-p	orice system
		System Imbalance	
		Short	Long
BRP Imbalance	Short	+BPu	+BPd
DRF IIIIDAIANCE	Long	-BPu	-BPd
	lmbalar	nce settlement through a typical two-p	orice system
		System Imbalance	
		Short	Long
BRP Imbalance	Short	-BPu	+ PDA (or linked to PDA)
DRF IIIIDAIANCE	Long	-PDA (or linked to PDA)	-BPd

Source: ACER based on Impact Assessment on European Electricity Balancing Market (Contract EC DG ENER/B2/524/2011), Final Report (2013)

Notes: BPu= price of upward energy regulation, BPd= price of downward energy regulation, PDA=Day-ahead Power Exchange price.

In either the one-price or two-price mechanisms, when a system is short of energy, the imbalance price for 'short' BRPs can be considered a good proxy for the price at which TSOs procure upward balancing energy. Similarly, when a system is 'long', the imbalance price for 'long' BRPs can be understood as a proxy for the downward balancing energy. If TSOs were allowed to procure balancing energy in any of the adjacent markets, they could save money by, first, applying imbalance netting and, second, procuring the remaining need for balancing energy at the cheapest possible price. Those savings would then be transferred to

BRPs. Therefore, the potential savings can also be calculated by considering that BRPs are charged the lowest imbalance price across adjacent markets. This was the approach taken for this analysis. As explained in Section 3.3.1, due to the diverging national imbalance settlement mechanisms, the results of the calculations provide an indication of both the potential for further harmonisation of imbalance settlement pricing and the potential for the exchange of balancing energy.

The calculations were made with a two-step approach. First, the potential for imbalance netting subject to cross-border capacity calculations was computed. Second, based on the remaining system imbalances and the resulting cross-border capacity after the imbalance netting, the potential for further exchange for balancing energy (and its associated efficiency gains) is calculated.

To apply the above outlined methodology, a number of assumptions were made:

- The estimates assumed the deepest possible integration of balancing markets, i.e. the sharing of a full CMO list and includes the imbalance netting and the exchange of balancing energy from all types of balancing reserves.
- The analysis considered only those gains that could be achieved by netting imbalances or by
 exchanging balancing energy. Savings obtained from the exchange of balancing reserves have
 not been considered due to the limited data available and to the fact that the incurred costs to
 procure balancing reserves are often recovered aside from the imbalance settlement mechanism.
 This aspect, if neglected, may lead to an underestimate of the potential efficiency gains compared
 to a situation where balancing reserves are also exchanged.
- The estimates assumed 'all else being equal' and do not, in particular, consider the impact on the behaviour (their bids and offers) of market participants in organised markets following the application of imbalance netting and exchange of balancing energy. In addition, they do not take account of market resilience, i.e. the impact on prices of altering the volumes exchanged. This could be estimated precisely only by applying aggregated curves of supply and demand in each market and for all the exchangeable balancing products. This effect, if neglected, may lead to an overestimate of the potential savings.
- The estimates do not take account of the effect of simultaneity, i.e. when system imbalances are netted with an adjacent system (or balancing energy is exchanged) for a given ISP, the same process should not be simultaneously applied with a third neighbouring system. In reality, this would need an optimisation process to identify where imbalance nettings (or exchanges of balancing energy) are more valuable.
- The analysis does not take account of the various energy products from different types of reserves
 and their different weight across MSs in the respective imbalance prices. This would require having access to and processing million data points corresponding to all the different balancing energy products of all the imbalance areas that are relevant for the analysis.
- The analysis makes use of the net system imbalances. It is assumed that all out-of-balance BRPs deviate from their schedule in the same direction as the system. This would imply that the imbalance price for being short or long can be considered to be respectively the upward or downward balancing energy price. This is consistent with the assumption proposed above that the savings obtained by TSOs equal the savings observed by BRPs.

- Calculations were made at the ISP level. When a border connects imbalance areas with two different ISPs, data was aggregated at the level of the largest ISP. For example, if the ISP in area A is 1 hour and in area B is 30 minutes, the energy volumes (balancing energy or imbalances) in imbalance area B are added for the first and second half-hour and similarly, volume-weighted averages were applied area B for the imbalance prices.
- Imbalance netting and the exchange of balancing energy are subject to the available cross-border capacity in the economic direction after the intraday timeframe. Hourly values of available crossborder capacity after the intraday timeframe were used.
- Imbalance netting is applied in real time by acting on actual surplus or shortage, while the calculations made use of the total system imbalance in an ISP. This alters the results on the potential for imbalance netting (which is underestimated) and the potential for the exchange of balancing energy, because the imbalances within the ISP are not taken into account.

The above methodology described above made use of the following data items: (i) Amount of activated balancing energy (MWh) per ISP, all types of reserves; (ii) System net imbalance volumes (MWh); (iii) Imbalance prices per ISP (euros/MWh); and (iv) Available cross-border capacity after intraday, hourly values (MW).

Annex 12: Estimated loss of social welfare due to loop flows and unscheduled transit flows in the CEE, CSE and CWE regions and the flows statistics 2011-2013

Table A 8: Estimated loss of social welfare due to loop flows and unscheduled transit flows – (million euros, MW, GWh)

Welfare loss (million euros)	year	direction CH>AT	CH>DE	CH>FR	CH>IT	AT>SI	FR>BE	FR>DE F	FR>IT	II>AT II	IS IS	BE>NL DE	DE>NL DE>	DE>PL DE>CZ	·cz DE>AT	AT AT>CZ	Z AT>HU	PL>CZ	PL>SK	CZ>SK	SK>HU	Total	Grand Total	% of LF(UTF) in UF"
	2011 ind	indicated 0,003	13 0,001	1,167	22,349	-1,068	-2,714	30,271	-36,315	-0,024	0,000	-6,773	3,000 12	12,497 -1,	-1,387 0,	0,000 0,0	0,075 1,571	1 24,112	12 5,198	0,344	11,351	63,660		
	ido	opposite 3,175	75 30,133	00000	-0,031	1,607	0,036	0,000	0,266	8,287	3,466	1,496	0,017 -1	-1,009 2,	2,664 0,	0,000 3,390	90 0,307	7 -0,126	26 -0,142	0,000	-0,964	52,573	116,233	36,2%
	2012 ind	indicated -0,025	25 0,294	6,352	24,994	1,013	-0,269	4,082	-14,850	-0,003	0,000	-0,822 29	25,576 18	18,219 -3,	-3,504 0,	0,000 0,0	0,005 0,734	4 21,432	32 2,626	2,485	24,914	113,253		
S	ldo	opposite 25,619	926'9 6	0,010	0,079	1,185	-1,517	-0,052	3,980	4,376 1	17,929	1,705	0,004 -0	-0,001 2,	2,283 0,	0,000 1,9	1,956 0,545	5 -0,052	52 0,014	0,000	-0,438	93,600	176,853	39,0%
	2013 ind	indicated -0,056	56 0,617	2,170	6,703	1,264	-3,979	- 11,947	- 11,177	-0,027	0,012	-6,948 58	58,870 17	17,674 -1,	-1,858 0,	0,000 000,0	0,025 0,118	8 21,305	15 4,186	1,892	10,894	113,632		
	ido	opposite 14,287	37 11,036	0,052	0,063	1,677	0,538	0,000	0,322	4,875	8,807	4,887	0,000 -0	-0,726 3,	3,192 0,	0,000 3,157	57 1,114	4 -1,418	18 0,049	0,000	0,008	51,923	165,555	35,6%
	2011 ind	indicated 0,025	25 0,002	8,524	1,834	1,959	3,024	7,438	54,978	0,088	0,000	14,009 (0,350 2	2,720 5,	5,927 0,	0,000 0,168	68 0,039	9 -0,048	18 5,847	-0,181	1,878	108,581		
	ldo	opposite 21,418	18 57,499	00000	690'0	-0,031	-0,016	0,000	- 80£,0	-6,099 1	10,499	0,737	0,053 1	1,316 -1,	-1,169 0,	0,000	9,889 0,662	2 0,164	34 0,361	0,000	2,069	96,255	204,835	63,8%
L	2012 ind	indicated 0,112	12 -0,115	12,519	43,798	-0,077	0,420	1,307	29,745	0,017	0,000	1,282 23	23,983 9	9,856 9,	9,797 0,	0,000 0,003	03 -0,387	7 5,221	21 6,025	-1,007	3,235	145,735		
SLIO	ido	opposite 28,471	71 88,933	0,068	0,082	0,724	4,950	0,061	-0,374	-2,002	-3,323	0,081	0,037 0	0,003 -1,	-1,182 0,	0,000 11,845	45 1,259	9 0,077	77 0,002	0,000	0,763	130,476	276,211	61,0%
	2013 ind	indicated 0,129	29 -0,172	14,695	24,155	0,058	5,515	3,859	22,526	0,070	0,050	11,270 4	45,451 8	8,134 10,	10,786 0,	0,000 0,061	161 0,984	4 2,830	3,018	-0,170	4,559	157,808		
	ldo	pposite 28,213	13 69,707	0,136	0,065	0,597	-0,239	0,000	1,218	-1,659 2	25,631	-0,430	0,000,0	0,962 -1,	-1,688 0,	0,000 14,869	965'0 69	6 2,481	1,543	0,000	0,002	142,004	299,813	64,4%
	2011 ind	indicated 0,028	28 0,003	9,691	24,182	0,891	0,310	37,708	18,664	0,064	0,000	7,237	3,350 15	15,217 4,	4,540 0,	0,000 0,2	0,243 1,610	0 24,063	33 11,046	0,163	13,229	172,240		
•	ldo	opposite 24,594	34 87,632	00000	0,038	1,575	0,020	0,000	0,574	2,188 1	13,964	0,759	0,070 0	0,307 1,	1,495 0,	0,000 13,279	79 0,968	8 0,039	39 0,220	0,000	1,105	148,828	321,068	
<u>, , , , , , , , , , , , , , , , , , , </u>	2012 ind	indicated 0,087	37 0,179	18,871	68,792	0,936	0,151	5,389	14,895	0,014	0,000	0,461 49	49,559 28	28,075 6,	6,292 0,	0,000 0,008	08 0,347	7 26,654	54 8,652	1,478	28,150	258,988		
SIO	ldo	opposite 54,090	90 94,909	0,077	0,162	1,908	3,433	600'0	3,607	2,374 1	14,606	1,786	0,041 0	0,001 1,	1,101 0,	0,000 13,801	1,804	4 0,025	25 0,016	0,000	0,325	194,076	453,064	
	2013 ind	indicated 0,073	73 0,445	16,865	30,857	1,322	1,537	15,807	11,349	0,043	0,061	4,322 104	104,321 25	25,797 8,	8,928 0,	0,000 0,086	1,102	2 24,134	34 7,204	1,722	15,453	3 271,428		
	ido	opposite 42,500	00 80,742	0,188	0,128	2,274	0,299	0,000	1,540	3,216 3	34,438	4,458 (0,000 0	0,236 1,	1,503 0,	0,000 18,006	1,713	3 1,063	3 1,592	0,000	0,011	193,908	465,336	
Flows (MW)	year	CH>AT	CH>DE	CH>FR	CH>IT	AT>SI	FR>BE F	FR>DE F	FR>IT II	п>ат п	II>SI BI	BE>NL DE	DE>NL DE>	DE>PL DE>CZ	·cz DE>AT	AT AT>CZ	Z AT>HU	PL>CZ	PL>SK	CZ>SK	SK>HU			
	2011	-107	77 -454	250	312	-237	-454	1.155	444	68-	-30	-448	449	731	-266	-2961	-184	.3	633 93	186	229			
Average LFs	2012	-132	32 -610	629	102	-349	-511	1.308	-204	-306	250	-503	426	- 295	-282	-126 -1	-134 -3	-39 55	516 49	98	116			
	2013	-267	35 35	140	93	-124	-629	896	-174	-20	-31	-614	595	- 9/9	-248	-2271	-177 -101		568 100	139	175			
	2011	-320	20 -1.017	1.453	-115	41	356	882	211	138	-54	351	-351	06	475 -	-350 -5	-525 -39		-16 110	89-	-193			
Average UTFs	2012	-322	22 -1.039	1.133	224	-113	-115	1.320	69-	77	74	-121	117	317	611 -	-746 -6	-695 -175		94 223	8	-21			
'	2013	-293	13 -921	1.089	133	-47	-119	1.358	-170	108	-148	-124	123	127	- 2/2	277	-727 2	. 27	48 97	. 94	45			
	2011	-160	30 -83	-2.897	2.679	423	099	269	1.836	-170	-454	381	629	-284 -1.	-1.068 1.	1.385 -4	-429 149		235 142	732	891			
Average SCHs 2012	2012	-267	37 -58	-2.005	2.422	752	1.362	-993	1.720	-175	-422	280	1.726	-309	-981 1.	1.9943	-326 456		170 136	926	928			
	2013	-243	13 -22	-1.906	2.313	331	1.476	-1.119	1.753	-227	412	351	2.045	-241 -1.	-1.322 1.	1.789 -2	-286 116		149 152	584	726			

Flows (GWh)	Flows (GWh) year direction	CH>AT	CH>DE	CH>FR	CH>II	AT>SI F	FR>BE FR	FR>DE FI	FR>IT III	II>AT II	II>SI B	BE>NL D	DE>NL C	DE>PL D	DE>CZ DE	DE>AT A1	AT>CZ AT	AT>HU PL	PL>CZ PL>	PL>SK CZ	CZ>SK SK>	SK>HU To	Total Gr	Grand LF Total in	LF(UTF) in UF"
	2011 indicated	223	166	2.468	2.978	89	80	10.116	68	185	928	78	4.009	6.404	169	492	172	427	5.548 1	1.013	1.733	2.058 39	39.353		
	opposite	1.165	4.146	275	245	2.144	4.061	0	3.982	964	1.141	4.005	62	0	2.500	3.083	1.786	452	0	199	102	51 30	30.378 6	69.730	45,1%
TotoT	2012 indicated	94	1.355	1.814	2.160	319	42	9.570	216	252	999	37	5.668	5.802	106	1.086	237	321	5.467	805	1.838 2	2.086 39	39.939		
IOIAI LES	opposite	2.881	1.304	421	728	1.438	5.854	0	2.629	517	1.340	5.756	44	_	2.595	2.280	1.529	689	0	458	162	88 30	30.712 7	70.651	44,6%
	2013 indicated	87	1.524	1.731	1.651	352	26	8.492	486	118	1.142	21	5.245	5.924	466	757	393	112	4.983 1	. 610.1	1.436 1	1.645 37	37.609		
	opposite	2.426	1.222	502	836	1.440	5.535	6	2.013	257	1.416	5.398	30	9	2.636	2.744	1.941	866	9	141	215	110 30	30.181 6	062.790	41,7%
	2011 indicated	06	36	12.729	1.188	1.141	3.445	7.832	2.907	1.283	986	3.395	319	1.741	4.264	1.839	93	898	707	1.254	689	321 47	47.128		
	opposite	2.892	8.943	0	2.194	784	326	110	1.056	77	1.455	319	3.398	954	106	4.905	4.688	1.210	848	290	1.288 2	2.015 37	37.857 8	84.985	54,9%
EllotoF	2012 indicated	117	30	10.142	2.630	313	1.333	11.673	1.434	791	1.398	1.297	2.337	2.933	5.401	474	9	274	1.148 1	1.975	893	627 47	47.227		
lotal O I Ps	opposite	2.948	9.159	193	299	1.305	2.343	79	2.036	115	747	2.356	1.310	147	37	7.022	6.106	1.814	326	21	821	813 40	40.365 8	87.591	55,4%
	2013 indicated	177	29	9.708	2.189	1.086	1.831	11.990	1.232	1.007	720	1.814	2.894	2.164	6.818	1.830	94	944	1.175 1	1.233	1.349	999 51	51.320		
	opposite	2.739	8.135	171	1.020	1.497	2.875	26	2.719	63	2.020	2.898	1.813	1.053	26	6.881	6.466	902	756	388	523	607 43	43.454 9	94.774	58,3%
	2011 indicated	331	3.600	2	23.465	4.082	6.636	7.356 1	16.080	0	4	5.475	8.006	106	78 1	13.325	54	2.414	2.145 1	1.271 (6.555 7	7.813 108	108.797		
	opposite	1.735	4.329	25.373	2	378	854	5.004	2	1.490	3.982	2.135	2.494	2.593	9.430	1.195	3.814	1.113	98	23	144	13 66	66.188 174	174.985	
Total OO Later	2012 indicated	313	3.647	310	21.276	6.641	13.079	2.378	15.150	_	10	5.036	15.730	12	139 1	17.656	122	4.168	1.511	1.200 8	8.145 8	8.419 124	124.943		
lotal soms	opposite	2.658	4.154	17.919	5	32	1.118	11.102	40	1.534	3.719	2.577	572	2.722	8.756	141	2.988	165	17	5	13	2 60	60.237 18	85.180	
	2013 indicated	869	4.451	187	20:302	3.571	13.842	2.737 1	15.384	4	23	5.885	18.010	128	72	17.345	98	1.875	1.365 1	1.412	5.317 6	6.404 119	119.080		
	opposite	2.824	4.646	16.883	39	675	917 1	12.540	28	1.996	3.634	2.806	94	2.242	11.632	1.671	2.591	862	22	25	199	41 66	66.460 185.	5.540	

Notes: Data for 2013 are not available because PTDFs are not available. The German-Czech border uses aggregated value for both of its interconnectors, which partially offset one another in volumes of Source: ENTSO-E, Vulcanus, EMOS (2014) and ACER calculations UFs; thus the presented result cannot be meaningfully interpreted.

Annex 13: List of Abbreviations

Acronym	Definition
AC	Alternating current
ACER	Agency for the Cooperation of Energy Regulators
ADR	Alternative dispute resolution
ATC	Available transmission capacity
BEUC	Bureau Européen des Unions de Consommateurs
CACM	Capacity allocation and congestion management (electricity)
CAGR	Compound annual growth rate
CAM	Capacity allocation management (gas)
СВА	Cost-benefit analysis
CBCA	Cross-border cost allocation
CEE	Central-East Europe (electricity region)
CEER	Council of European Energy Regulators
CEGH	Central European Gas Hub (Austrian gas hub)
CGM	Common grid model
СНР	Combined heat and power
CMP	Congestion management procedures (gas)
CRM	Capacity remuneration mechanism
CSE	Central-South Europe (electricity region)
CWE	Central-West Europe (electricity region)
DA	Day-ahead
DC	Direct current
DSF	Demand-Side Flexibility
DSO	Distribution system operator
DSR	Demand-side response
E/E	Entry/exit
EC	European Commission
EEX	European Energy Exchange
EMIB	Energy Market Issues for Biomethane Projects
ENTSO-E	European Network of Transmission System Operators for Electricity
ENTSOG	European Network of Transmission System Operators for Gas
ERGEG	European Regulators' Group for Electricity and Gas
ERI	Electricity Regional Initiative
ETS	Emission Trading System
EU	European Union
FAPDs	Flows against price differentials
FCFS	First come, first served
FG	Framework guidelines

Acronym	Definition
FUI	France-UK-Ireland (electricity region)
GDP	Gross domestic product
GTM	Gas Target Model
НН	Henry Hub (US)
HVDC	High-voltage direct current
IEA	International Energy Agency
IEM	Internal Energy Market
IP	Interconnection point
LDZ	Local distribution zone
LNG	Liquefied natural gas
LTCs	Long-term contracts
mcm	Million cubic metres
MMR	Market Monitoring Report
MS	Member State
NBP	National Balancing Point (the British gas hub)
NC	Network code
NCG	Net Connect Germany (one of Germany's gas hubs)
NRA	National regulatory authority
NTC	Net transfer capacity
ОТС	Over-the-counter
P2P	Point-to-point
PCI	Project of common interest
PCR	Price Coupling Region
PEG	Point d'Echange de Gaz (the name of France's gas hubs; Nord, Sud and TIGF)
РОТР	Post-tax total price
PRISMA	Platform for European gas capacity booking
PSV	Punto di Scambio Virtuale (the Italian gas hub)
PTDF	Power transfer distribution factor
PTP	Pre-tax total price
REMIT	Regulation on wholesale energy market integrity and transparency
RES	Renewable energy sources
RES-E	Electricity from renewable energy sources
RPI	Retail price index
SEE	South-East Europe (electricity region)
Sm3	Standard cubic metres
SME	Small and medium-sized enterprise

Acronym	Definition
SO	System operator
SOB	Shared order book
SoLR	Supplier of last resort
ST	Short-term Short-term
SWE	South-West Europe (electricity region)
TEN-E	Trans-European Energy Networks
TEN-T	Trans-European Transport Networks
TPA	Third-party access
TSO	Transmission system operator
TTF	Title Transfer Facility (the Dutch gas hub)
UIOLI	Use It or Lose It
UNC	Uniform network code
VAT	Value added tax
VTP	Virtual trading point
ZEE	Zeebrugge-Beach (the Belgian physical interconnection point)
ZTP	Zeebrugge Trading Point (the new Belgian gas hub)

List of figures

Figure 1:	Electricity and gas demand in the EU-28 in relation to GDP – 2008–2013 (TWh) GDP year-on-year change (%)	23
Figure 2:		24
Figure 3:	The change in gas demand in Europe – 2012–2013 and 2009–2012 (%)	25
Figure 4:	Electricity POTP and PTP for households and industry – Europe – 2013 (euro cents/kWh)	
Figure 5:	Gas POTP and PTP for households and industry – EU-28 – 2013 (euro cents/kWh)	28
Figure 6:	The POTP compounded annual growth rate (CAGR) of household and industrial	20
rigaro o.	electricity prices – Europe – 2008–2013 (%)	29
Figure 7:	The compounded annual growth rate (CAGR) of the electricity energy	
riguic 7.	component and the non-contestable part of POTPs for households – Europe –	
	2008–2013 (%)	31
Figure 8:	Compound annual growth rate (CAGR) of the electricity energy component and	. J I
riguic o.	the non-contestable part of POTPs for industrial consumers – Europe – 2008–2013 (%)	32
Figure 9:	POTP electricity break-down – incumbents' standard offers for households in	JZ
riguic 5.	capital cities – November–December 2013 (%)	33
Figure 10:	POTP compound annual growth rate (CAGR) of gas household and industrial	
riguic ro.	prices – EU-28 – 2008–2013 (%).	35
Figure 11:	POTP gas break-down – incumbents' standard offers for households in capital	
riguic II.	cities – November-December 2013 (%)	36
Figure 12:	Electricity prices for households and industry per band in a selection of	50
riguic 12.	countries – 2013 (euro cents/kWh)	39
Figure 13:	Type of energy pricing of electricity-only offers in capital cities as percentage of	
1 19410 10.	all offers – November-December 2013	43
Figure 14:		44
Figure 15:	Share of dual-fuel offers in the total number of offers for a selection of countries	
	where dual-fuel offers exist – 2013 (%).	47
Figure 16:	Market concentration in retail electricity and gas markets – 2013 (% and HHI)	49
Figure 17:	Entry/exit activity in the household retail market (5-year average – 2009–2013)	
9 -		50
Figure 18	European share of the major electricity and gas suppliers (including national	
Ü	and local players) – 2013 (GWh/year and %)	55
Figure 19:	Presence of major European electricity suppliers in Europe and market shares	
Ü		56
Figure 20:	Average annual electricity (2008–2013) and gas (2012–2013) mark-ups – (euros/MWh)	58
Figure 21:	Relationship between the energy component of retail electricity price and the	
	wholesale electricity price and mark-up in Europe – 2008–2013 (euros/MWh)	60
Figure 22:	Electricity mark-up in a selection of countries – 2008–2013 (euros/MWh)	
Figure 23:	Relationship between the energy component of the retail electricity price and	
	wholesale electricity price and mark-up in a selection of countries – 2008–2013	
	(euros/MWh)	62
Figure 24:	Dispersion in the energy component of retail prices for households in capitals –	
	December 2013 (euros/year, ranked)	64
Figure 25:	Number of offers in capital cities in 2013 and years since market liberalisation	
Figure 26:	Switching rates for electricity household consumers in Europe – 2008–2012 and	
	2013 (% and ranked according to switching rates in 2013)	69
Figure 27:	Switching rates for gas household consumers in Europe – 2008–2012 and 2013	
-	(% and ranked according to switching rates in 2013)	69
Figure 28:	Proportion of electricity and gas consumers with a different supplier than their	
	incumbent supplier – December 2013 (%)	70

Figure 29:	Relationship between switching rates and years since market liberalisation – (%)	71
Figure 30:	Relationship between countries' overall switching rates and annual savings	
	available in capital cities – 2013 (%)	72
Figure 31:	Time-based electricity prices by customer group in Europe – 2013	100
Figure 32:	Demand participation in balancing energy markets (% of MSs) – 2013	
Figure 33:	Demand participation in capacity markets (% of MSs) – 2013	
Figure 34:	Time-based gas supply tariffs by customer group in Europe	
Figure 35:	Evolution of European wholesale electricity prices at different European power	
0	exchanges – 2008–2013 (euros/MWh)	108
Figure 36:	Evolution of the level of utilisation of gas-fired power plants in Spain – 2008–	
9	2013 (number of operating hours)	109
Figure 37:	Price convergence in Europe by region (ranked) – 2008–2013 (% of hours)	110
Figure 38:	Monthly aggregated wind and solar production in Germany compared to price	110
i igaio oo.	differentials in the CWE region – 2013 (TWh and euros/MWh)	111
Figure 39:	Evolution of fuel (Coal-CIF ARA & Gas-TTF) and power prices (German and	
riguic 55.	Dutch average day-ahead prices) – 2011–2013 (euros/Mt and euros/MWh)	112
Figure 40:	Price differentials of base load year-ahead products in the CWE region – 2008–	112
i iguie 40.	2013 (euros/MWh)	113
Figure 41:	Full price convergence in the Baltic region compared to cross-border capacity	113
rigule 41.	(monthly average NTC) from Estonia to Latvia – 2013 (% and MW)	114
Figure 42:	Full price convergence among the Czech Republic, Hungary and Slovakia	114
rigule 42.		
	compared to aggregated import capacity (monthly average NTC) from Austria	115
Figure 40.	and Slovakia to Hungary – 2013 (% and MW).	115
Figure 43:	Evolution of the quarterly level of commercial use of interconnections (day-	110
Fig	ahead) as a percentage of NTC values for all EU borders – October 2010–2013 (%)	110
Figure 44:	Percentage of hours with net day-ahead nominations against price differentials	110
E:	per border – 2012–2013 (%)	119
Figure 45:	Percentage of available capacity (NTC) used in the 'right direction' in the	1 20
E:	presence of a significant price differential, all EU electricity borders – 2010–2013 (%)	120
Figure 46:	Percentage of available capacity (NTC) used in the 'right direction' in the	1 7 1
4-	presence of a significant price differential, per border – 2013 (%)	121
Figure 47:	Estimated 'loss in social welfare' due to the absence of market coupling, per	100
	border – 2012–2013 (million euros)	123
Figure 48:	Simulation results: gross welfare benefits from incremental gain per border –	105
	2011–2013 (million euros)	
Figure 49:	Intraday liquidity and design in national markets – 2013 (TWh)	12/
Figure 50:	Evolution of the annual level (average values) of commercial use of	
	interconnections (day-ahead and intraday) as a percentage of NTC values for all	
	EU borders – October 2010–2013 (%)	128
Figure 51:	Level of intraday cross-border trade: absolute sum of net intraday nominations	
	for a selection of EU borders – 2010–2013 (GWh)	129
Figure 52:	Allocation of intraday cross-border capacity according to the time remaining to	
	delivery for a selection of borders – 2013 (%)	130
Figure 53:	Potential for intraday cross-border trade and efficiency in the use of cross-	
	border intraday capacity on a selection of EU borders – 2013 (number of hours)	131
Figure 54:	EU balancing capacity contracted abroad (energy and capacity) as a	
	percentage of the amount of reserve capacity in national balancing markets – 2013 (%)	134

Figure 5		1 7 4
E:	balancing energy activated in national balancing markets (%)	. 134
Figure 5		1 40
E	balancing energy across a selection of EU borders – 2013 (GWh/year)	. 140
Figure 5		1 / 1
E	imbalance – selection of MSs – 2013 (euros/MWh)	. 141
Figure 5		1.40
	per border – selection of borders – 2013 (million euros)	
Figure 5		. 149
Figure 6		. 150
Figure 6		150
	trade – 2013 (average LFs, UTFs, % hours/year)	. 153
Figure 6		456
	CWE regions – 2011, 2012, 2013 (million euros)	. 156
Figure 6	_	4.50
	Europe – 2013 (MWh)	. 159
Figure 6		
	and 2013 (MW and hours/year)	
Figure 6		. 168
Figure 7		
	country – 2013 (%).	
Figure 7	· · · · · · · · · · · · · · · · · · ·	. 171
Figure 7	72: Gas prices: comparison between main EU hubs and cross-border import prices – 2013 (euros/MWh)	. 174
Figure 7	73: Gas wholesale prices in EU MSs compared with market concentration and gas	
	demand – 2013 (euros/MWh)	. 176
Figure 7	74: Wholesale level of gross welfare losses per EU average household consumer in	
	EU-26 – 2013 (euros/year)	. 178
Figure 7	75: EU-26 Average annual cross-border gas wholesale price spreads – 2013 (euros/MWh)	. 180
Figure 7	76: EU gas cross-border IPs physical capacity utilisation – 2013 (%)	. 181
Figure 7	77: Potential annual net welfare gains in different EU MSs if cross-border physical	
	unused capacities were fully utilised – 2013 basis, monthly aggregated (millions	
	euro per year)	. 183
Figure 7	78: List of PCI gas projects	. 185
Figure 7	79: Average used versus booked capacity at natural gas IPs in the EU – 2012–2013 (GWh/day)	. 187
Figure 8		
Figure 8		
Figure 8		
9	hubs in Europe – 2010–2014 (GWh and euros/MWh)	. 194
Figure 8		
J 1	summer 2010 to winter 2013/14 (mcm)	. 195
Figure 8		
Figure 8		,
J	hubs day-ahead price spreads	199

Figure 86:	Share of disconnections due to non-payment in % of household consumer	208
Eiguro 97:	metering points – 2013	200
Figure 87:	Share of vulnerable customers in a selection of MSs – 2013 (in % of household consumer metering points)	211
Figure 88:	Legal requirements for information to consumers about price changes for fixed-	211
rigule oo.	price contracts – 2013 (% of jurisdictions)	212
Figure 89:	Number of days in advance that household consumers are informed about	212
rigule 69.		213
Figure 00:	energy price changes – fixed-price contracts (legal perspective) – 2013 (days)	213
Figure 90:	Legal requirements for information to consumers about price changes for	21/
F: 04.	variable-price contracts – 2013 (% of jurisdictions)	214
Figure 91:	Number of days in advance that household consumers are informed about	215
F: 00.	energy price changes – variable-price contracts (legal perspective)	
Figure 92:	Information on consumer bills – 2013 (number of jurisdictions)	
Figure 93:	Single point of contact – 2013 (number of countries)	217
Figure 94:	Choice of payment methods – 2013 (number of coutries)	218
Figure 95:	Supplier switching in electricity – 2013 (number of working days)	219
Figure 96:	Share of households with smart meters – 2013 (%).	220
Figure 97:	Frequency of billing information based on actual electricity consumption – 2013	004
	(number of countries).	221
Figure 98:	Frequency of billing information based on actual gas consumption – 2013	201
	(number of countries)	221
Figure 99:	Frequency of receipt of information on actual electricity consumption – 2013	000
	(number of countries).	222
Figure 100:	Frequency of receipt of information on actual gas consumption – 2013 (number	222
	of countries)	222
Figure 101:	Number of customer complaints to suppliers and DSOs per 100,000 inhabitants	
	for a section of countries – 2013	225
Figure 102:	Number of complaints at ADRs and NRAs per 100,000 inhabitants, for a	
	selection of countries – 2013	226
	Processing time set for service providers to deal with complaints – 2013	230
Ü	A schematic representation of a procurement model	236
Figure A 2:	Schematic representation of the proposed calculation of the share of forward YA	
	procurement based on household electricity load profiles for Spain – January–	
	December 2013 (daily demand, MWh)	238
Figure A 3:	The relationship between the wholesale and energy components of retail prices	
	– euros/MWh	241
Figure A 4:	Presence of major gas suppliers in Europe and market shares of cross-border	
	entrants – 2013	253
Figure A 5:	Electricity household and industrial consumer price levels per MS per band	
	(euro cents/kWh)	254
_	Gas household and industrial consumer price levels per MS per band (euro cents/kWh).	255
Figure A 7:	2013 POTP electricity and gas break-down and comparison with the 2012 price	
	 incumbents' standard offers for households in capital cities – November– 	
	December 2013 (%)	256
_	Overview of primary national RES support schemes	264
Figure A 9:	Average available transfer capacity after day-ahead gate closure per border –	
	2013 (MW)	265

List of tables

Table 1:	Electricity, gas and dual-fuel offers available to household consumers in capital cities, December 2013.	42
Table 2:	Consumer perception of selected elements of the retail electricity and gas	12
	household markets and switching rates – 2013 (ratings)	79
Table 3:	Discrepancies between the auction price of PTRs (monthly auctions) and the day-ahead price spreads for a selection of EU borders and for the indicated	
	periods (euros/MWh)	146
Table 4:	Network congestion related volumes and costs of remedial actions – 2013	
	(GWh, thousand euros)	158
Table 5:	Functions of the supplier of last resort in MSs – 2013	204
Table 6:	Types of supplier of last resort in the EU – 2013	205
Table 7:	Minimum duration (in days) for the disconnection process for non-paying	
	consumers across MSs in both electricity and gas	207
Table 8:	Measures to protect vulnerable customers in the EU – 2013	210
Table 9:	Number of final household customer complaints for both electricity and gas – 2013	224
Table 10:	Number of settled disputes and amount of average compensation in favourable	
	outcomes for customers for electricity and gas in 2013	232
Table A 1:	Electricity wholesale market prices procurement strategies employed per MS	238
Table A 2:	Gas wholesale market price procurement strategies employed per MS	240
Table A 3:	RES Charges for Industrial and Household consumers, EU-28. (Charges per	
	Eurostat band (euros/MWh) unless a different categorisation applies)	257
Table A 4:	Price comparison websites for the offer data analysis	260
Table A 5:	Survey of estimates of values of implicit DSF in electricity (euros/kW/yr)	261
Table A 6:	Survey of estimates of values of explicit DSF in electricity – (euros/kW/yr)	262
Table A 7:	Imbalance settlement through typical one-price and two-price systems	266
Table A 8:	Estimated loss of social welfare due to loop flows and unscheduled transit flows	
	- (million euros, MW, GWh)	269



Trg Republike 3 1000 Ljubljana Slovenia

⊤ +386 (0)8 2053 417

E david.merino@acer.europa.eu

₩ www.acer.europa.eu



Cours Saint-Michel 30a, box F 1040 Brussels Belgium

T +32 (0)2 788 73 35

E natalie.mccoy@ceer.eu

